

06/30/10



HFS Case #: 2958746532158759



JOHN DOE  
12358 MAIN STREET  
DES PLAINES, IL 60016-0000

Dear Mr(s). JOHN DOE:

**Good news!** You must now pick a Primary Care Provider (PCP) and health plan for you and the family members listed below. The health plans you can choose are:

Illinois Health Connect - 01 Harmony Health Plan - 02 Family Health Network - 03 Meridian Health Plan - 04

The PCP you pick will be at your medical home. Your medical home is the place you go for health care. Your PCP is the doctor or other person at your medical home who takes care of you and your family. Your PCP will get to know you well. That way, you and your family get the top quality health care you need to stay healthy. Please read all of the information in this packet. It will help you make the best choice.

Name of Member	Recipient ID #
John Doe	123456789

Follow these steps to pick a health plan, a PCP and to enroll.

- First**, pick a health plan. Read the attached "Information Guide" for help in picking a health plan.
- Second**, pick a PCP in that health plan. Read the attached "Enrollment Tips" for help in picking a PCP.
- Third**, enroll.

- Complete and mail the enclosed enrollment form in the envelope provided.  
OR
- Call us at 1-877-912-8880. If you use a TTY, call 1-866-565-8576. The call is free.  
OR
- Go to our website [www.illinoisceb.com](http://www.illinoisceb.com) and click on "Enroll".

After you pick your PCP, we will tell you when you can start making appointments with your PCP.

Please send us your choices for each person named above by 09/02/10.

If we do not hear from you by that date, we will pick for you.

**You can get help in other languages, Braille and on audiotape.**

Call 1-877-912-8880 (TTY: 1-866-565-8576). The call is free.  
Free interpretation services!

**Hay información en español. ¡Servicio de interprete gratis!**

*Llame al 1-877-912-8880 (TTY: 1-866-565-8576).*

Questions? Call Illinois Client Enrollment Broker at 1-877-912-8880.  
If you use a TTY, call 1-866-565-8576.  
The call is free.  
Or, go online at [www.illinoisceb.com](http://www.illinoisceb.com).