

06/30/10



HFS Case #: 2958746532158759

JOHN DOE
12358 MAIN STREET
DES PLAINES, IL 60016-0000

Dear Mr(s). JOHN DOE:

A few weeks ago, we sent you an enrollment packet about choosing a Primary Care Provider (PCP). We have not gotten your picks for you and your family members listed below. The PCP you pick will be at your medical home. Your medical home is the place you go for health care. Your PCP is the doctor or other person at your medical home who takes care of you and your family. Your PCP will get to know you well. That way, you and your family get the top quality health care you need to stay healthy.

Pick a PCP and health plan for each person listed below by 09/02/10. The health plans you can pick are:

Illinois Health Connect - 01 Harmony Health Plan - 02 Family Health Network - 03 Meridian Health Plan - 04

| Name of Member | Recipient ID # | Health Plan | PCP Name |
|----------------|----------------|-------------------------|-------------|
| John Doe | 123456789 | Illinois Health Connect | James Smith |

To pick a PCP and health plan:

- Complete and mail the enclosed enrollment form in the envelope provided.
OR
- Call us at 1-877-912-8880. If you use a TTY, call 1-866-565-8576. The call is free. We will help you pick a PCP and health plan.
OR
- Go to our website, www.illinoisceb.com, and click on "Enroll".

Pick a PCP in a health plan for each person named above by 09/02/10. If we do not hear from you by that date, we will pick a PCP for you.

After you pick your PCP, we will tell you when you can start making appointments with your PCP.

You can get help in other languages, Braille and on audiotape.
Free interpretation services!
Call 1-877-912-8880 (TTY: 1-866-565-8576). The call is free.
Hay información en español. ¡Servicio de interprete gratis!
Llame al 1-877-912-8880 (TTY: 1-866-565-8576).